

Airfirst is one of the leading specialists in the supply, installation and servicing of air-conditioning, refrigeration and associated electrical works in Far North Queensland.

We provide outstanding service and solutions to domestic and commercial premises, public sector organisations, including State and Local government bodies, Utility Organisations and Construction companies in the Cairns Tablelands region, Cape York Peninsula and the Torres Strait.

The management of Airfirst place particular emphasis on the commitment and competency of its employees to continually improve all service delivery processes to ensure complete client satisfaction and confidence in our techniques. Airfirst's objective is to demonstrate to clients the ability to provide a service that meets or exceeds their expectations.

To ensure this commitment we have implemented an integrated management system, which meets the requirements of:

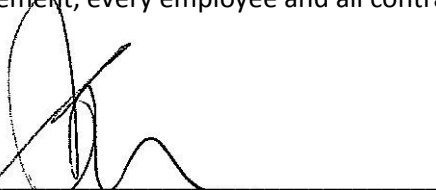
- ◆ ***AS/NZS ISO 9001 Quality Systems***
- ◆ ***AS/NZS ISO 14001 Environmental Management Systems***
- ◆ ***AS 4801 Occupational Health and Safety Management Systems***

This system will ensure that all of our activities will be conducted to prevent injuries, occupational illness and environmental harm whilst providing our customers with services that satisfy their needs.

To achieve this Airfirst will:

- ◆ *Provide a healthy and safe workplace.*
- ◆ *Regularly review and improve our processes to minimise health and safety hazards, negative significant impacts to the environment and prevent pollution.*
- ◆ *Establish measurable objectives and targets for improving our safety and environmental performance.*
- ◆ *Work with our customers, suppliers and employees to seek continual improvement of our activities.*
- ◆ *Meet contractual requirements and exceed our customers expectations*
- ◆ *Comply with legislation and industry codes of practice wherever we conduct business.*

This policy is basic to all Airfirst's operations and adherence to this policy is the prime responsibility of management, every employee and all contractors/sub-contractors.



Beth Borzi – Director

Date: 1st October 2014